

## **COLGATE-PALMOLIVE SOUTH AFRICA COMPETITION RULES**

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| PROMOTER NAME AND ADDRESS: | Colgate-Palmolive Proprietary Limited<br>Registration number 1929/001620/07<br>528 Commissioner Street<br>Boksburg, 1460 |
| COMPETITION START DATE:    | 00h01 SAST on 22 December 2025   |
| COMPETITION CLOSING DATE:  | 14h00 SAST on 12 January 2026  |
| COMPETITION PERIOD:        | The Competition Start Date until the Competition Closing Date  |
| ENTRY:                     | Like, Comment tagging a friend and Follow the Sta-Soft Instagram/TikTok page   |
| PRIZE:                     | Stand a chance to win 1 of 12 x R1500 Mastercard Gift Cards  |

- Rules:** These rules apply to entries into the "***Sta-Soft Influencer Christmas Competition***". By entering the competition, you agree to be bound by these rules. If you do not agree to these rules, you must not enter the competition. The Promoter reserves the right, acting reasonably, to disqualify entrants who do not comply with these rules.
- Who may enter:** Any South African citizen, over the age of 18 who completes the required entrance steps set out below ("**Criteria**").

The competition is not open to directors, members, partners, employees, agents or consultants of the Promoter, any person who controls or is controlled by the Promoter, or any supplier of goods or services in connection with the competition, or their respective spouses, life partners, business partners or immediate family members.

In the event that the award of the prize under this competition would, in the discretion of the Promoter, result if the contravention of the Promoter's policies, the participant shall be disqualified from his/her entitlement and participation in this competition. Should the Promoter, at their discretion, determine that awarding a prize in this competition would violate their policies, the participant will be disqualified from receiving the prize and participating in the competition.

- How to enter:** To enter the competition, participants must follow the official @stasoft\_sa Instagram Page OR the official @stasoftsouthafrica TikTok page (dependant on the platform of the post through which participants are entering), like the designated competition post, and tag another individual. Successful completion of these steps will automatically constitute an entry into the Competition, provided that the participant satisfies all specified eligibility criteria.

As far as the law allows, all entries are treated as being entered into the competition at the time of receipt by the Promoter. It is your responsibility to ensure that your entry is received by us during the Competition Period indicated above. Any entries which are not received timeously will not be eligible to participate, regardless of the reason for the late entry. The Promoter and its affiliates are not responsible for any entries which are not received by it, regardless of the cause for non-receipt. The Promoter and its affiliates are not responsible for any problems or technical malfunction of any telephone or mobile network, computer system, server, or provider which may have hindered entry into this competition.

- Draw:** All eligible Participants will be entered into a draw being held on the 12th of January 2026 and 12 participants will be selected (1 per each influencer) by the Promoter through an automated

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randomised selection process. The Promoter will draw 12 (twelve) provisional winners from the draw ("**Provisional Winners**").

The Provisional Winners will be contacted via a direct message from the official Sta-Soft Instagram/TikTok account respectively by no later than the 31st of January 2026. The Promoter and/or its agents/ representatives will attempt to make contact with the Provisional Winner at least three times via direct message on the date of selection, but if the Promoter and/or its agents/ representatives are unable to contact the Provisional Winner on the third attempt, the Provisional Winner will forfeit his/her prize and the Promoter reserves the right to select a new Provisional Winner. If the Provisional Winner fails to respond after the third direct message has been sent within 1 hour of the Promoter sending the third message, the Provisional Winner shall be disqualified.

The Provisional Winners will be required to provide the Promoter and/or its agents/ representatives with any such information as may be required by the Promoter, in order to verify and assess that the Provisional Winner satisfies the Criteria. Provisional Winners will have 1 hour from the time that they have been notified to submit to the Promoter and/or its agents/ representatives the required documentation. The Promoter reserves the right, at its sole discretion, to disqualify the Provisional Winners if, based on the information submitted, the Provisional Winners do not satisfy the Criteria or the information submitted is fraudulent or inconsistent with the information previously submitted. Failure to provide the required information within the 1 hour period shall disqualify the Provisional Winners.

5. **Winner Selection:** The Promoter, will assess the documents submitted in order to verify the accuracy of the information provided and confirm that the Provisional Winners satisfy the Criteria. Upon satisfaction that the Provisional Winners have provided accurate information and the Provisional Winners satisfy the Criteria, the Provisional Winners will each be awarded with the R1500 Mastercard Gift Card ("**Confirmed Winners**").
6. **Winner Notification:** The Confirmed Winners will be contacted by direct message by the Promoter and/or its agents/ representatives by the 31st January 2026. The results will be made available on the Promoter's Meta and Tiktok Pages being ("[https://www.instagram.com/stasoft\\_sa/](https://www.instagram.com/stasoft_sa/)" and "<https://www.tiktok.com/@stasoftsouthafrica>").
7. **Prize:** The Prize for this competition is **1 of 12 R1500 MasterCard Gift Cards**.

**PLEASE NOTE:** The prize does not include any other costs or expenses relating to the prize or the enjoyment of the prize, such as but not limited to travel related expenses or other costs associated with the attendance of the event, which are not expressly specified in these rules. There is no cash or other alternative to the prizes in whole or in part. The Prize is not transferable.

***The paragraph above has important legal consequences for you. In this paragraph:***

- ***various costs, losses, damages, expenses and taxes that are not included in the prize are set out;***
- ***the responsibilities and liability of the Promoter are excluded or limited; and***
- ***the winner takes on various responsibilities and liability.***

***By entering the competition, you agree to these limits and exclusions from the prize. You also agree that if you are the winner, then you will have the responsibilities and liability listed in this paragraph.***

You may not win the prize if it is unlawful in any way for the Promoter to supply this prize to you. If you do win such a prize, and it is unlawful for the Promoter to award it to you (for whatever reason), the prize will be forfeited.

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8. **Payment of Prize:** The Promoter shall use its own discretion to award the prize to the Confirmed Winner.
9. **Publicity:** The Confirmed Winners will participate in all required publicity, including any presentation ceremony and any other promotional purpose required by the Promoter (for example, filming at the Confirmed Winners school and/or home) for 7 years after the Competition Closing Date. Each Confirmed Winner has the right to decline this by notifying the Promoter.
10. **Personal information:** By entering the competition, you consent to the collection, use, storage, disclosure and processing of your personal information by the Promoter for a reasonable period for the purposes of administering the competition, providing the prize, announcing the Confirmed Winners on the Promoter's social media pages and other activities as contemplated in these rules. The types of personal information that the Promoter may collect includes information necessary for its legitimate business interests and the categories of personal information identified in relevant data protection laws in South Africa. This may include your name, identity number, e-mail, physical and postal addresses, contact information, and other information you provide when entering and participating in the competition.

The Promoter may use your personal information:

- (i) to update the Promoter's existing records;
- (ii) for the purpose of administering consumer relations; and
- (iii) to make information available on future competitions or promotions which the Promoter may conduct.

Your personal information will also be collected, used, stored, disclosed and processed in accordance with the Promoter's Privacy Policy which is accessible at [www.colgate.co.za](http://www.colgate.co.za).

11. **Promoter's Decision:** The decision of the Promoter in all matters is final and binding on you and no correspondence will be entered into.
12. **Cancellation and amendment:** The Promoter reserves the right, acting reasonably, to cancel or amend the competition and draw date due to events or circumstances arising beyond its control which prevent the Promoter from conducting the competition as intended. You are entitled to withdraw from the competition if you do not agree with any amendments made by the Promoter. As far as the law allows, if the Promoter cancels the competition or amends these rules, you will have no claim against the Promoter.

***The paragraph above is important. It:***

- ***limits or excludes the Promoter's legal responsibilities and liability if there is any cancellation or change of the competition or these rules; and***
- ***limits or excludes any rights or remedies entrants may have against the Promoter.***

***The Promoter will not be responsible to any entrant if they suffer loss or damages because of any change or because of the cancellation of the competition.***

13. **Participant's warranties:** You represent and warrant that the information provided is true and accurate.
14. **No warranties and exclusion of liability:** As far as the law allows, and subject to 17:
  - (i) all warranties and representations in relation to the prize not set out in these rules (whether express, implied or tacit) are hereby excluded;

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(ii) the Promoter, its agents/ representatives, associated companies, and their respective directors, officers, employees and agents will not be liable for any loss or damage, whether direct, indirect, consequential or otherwise, arising from any cause which may be suffered as a result of entering the competition, the provision or use of the prize, or any act or omission of any other person.

This clause 14 does not purport to limit or exempt the Promoter for any loss directly or indirectly attributable to their gross negligence or that of any person acting for or controlled by them.

***The paragraph above has important consequences for you. In this paragraph:***

- ***the legal responsibilities and liability of the Promoter and other persons are excluded or limited;***
- ***the rights you have against the Promoter are limited or excluded; and***
- ***you take on the responsibility and liability for certain losses or damages or events that might happen.***

***You enter into the competition and accept and enjoy the prize knowing and accepting that these things can go wrong and that there are risks.***

15. **Law and jurisdiction:** These rules shall be governed by the laws of South Africa. The participant consents to the non-exclusive jurisdiction of the High Court (Gauteng Local Division, Johannesburg) in respect of all matters arising out of or in connection with the competition or these rules.
16. **Severability:** If any provision of these rules is found to be invalid or unenforceable by any court of competent jurisdiction, then that provision shall be severed from these rules and shall not affect the validity or enforceability of any remaining provisions.
17. **Consumer Protection Act:** It is not intended that any provision of these rules contravenes any provision of the Consumer Protection Act, 68 of 2008, and therefore all provisions of these rules must be treated as being qualified, if necessary, to ensure that the provisions of the Consumer Protection Act are complied with.
18. **Availability of these rules:** A copy of these competition rules may be obtained by contacting the Promoter on its Share Call line: 0860-114-146, or by email at [consumer\\_sa@colpal.com](mailto:consumer_sa@colpal.com). Alternatively, these rules are also available on Colgate's website: [www.colgate.co.za](http://www.colgate.co.za), listed under 'Competitions'.